Individual Use Cases

Customers:

1. Customer goes through the homepage to view hairstyles, the price range, and deposit fee based on desired hairstyle.
2. Customer initiates a request to book an appointment, option is available from the homepage. Customer will need their full name, phone number, select hairstyle they want, pick from available dates and time. Customer is asked to confirm information if correct.
3. Once confirmed, customer will be prompted to pay a deposit fee based on the hairstyle picked, have the option of using Cashapp, Zelle (information for this will be provided on there) or inputting their card information, in which they will be sent to Stripe for this.
4. Once appointment booked, customer will be receiving a confirmation text for their appointment, and a reminder text a day before their appointment.